



## Parties

*c. 882/24/086*

Planet Payment Group Holdings Limited is a company registered in Ireland with company registration number 160005, whose registered address is Martin House, IDA Business Park, Dangan, Galway H91A06C, Ireland.

Planet Merchant Services SAS is a company registered in France with company registration number 878394949, whose registered address is 1 Terrasse Bellini, Puteaux, 92919 Paris La Défense Cedex, and doing business in European Economic Area under European Community law.

(Planet)

and

Správa športových zariadení mesta Žilina, s.r.o. is a company registered in Slovakia with Company Number 46931317, with VAT Number SK2023647725 whose registered address is Vysokoskolakov 8, Žilina. 01008 together with its Wholly Owned Subsidiaries as set out in the Wholly Owned Subsidiaries Appendix. (Merchant).

## Background

- A.** Planet offers a range of payment and software services to international merchants.
- B.** Merchant wishes to use the services provided by Planet and the parties hereto have agreed to enter into this agreement.
- C.** Merchant confirms that an authorized signatory has executed this Order Form.

## Agreement

1. Definitions used in this Order Form shall have the meaning ascribed to them in the Terms of Service.
2. The specific terms and conditions that apply to you will depend on which of the Planet services you have selected below. By signing this Agreement, you accept that the corresponding Services Schedules located at <https://www.weareplanet.com/planet-merchant-services-terms-conditions> apply to each selected Service. For the avoidance of doubt, if you have not selected a particular Service, then the corresponding Service Schedule does not form part of the Agreement.

## Services:

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Gateway         | <input type="checkbox"/> VAT Refunding        |
| <input type="checkbox"/> PCI Proxy                  | <input type="checkbox"/> Equipment Rental     |
| <input checked="" type="checkbox"/> Acquiring (EEA) | <input type="checkbox"/> Equipment Purchase   |
| <input type="checkbox"/> Acquiring (UK)             | <input type="checkbox"/> Retail Software      |
| <input type="checkbox"/> Currency Conversion        | <input type="checkbox"/> Hospitality Software |

3. The following documents constitute your agreement with Planet:
  - This Order Form, including:
    - its Schedule of Service Requirements and Fees,
    - any Wholly Owned Subsidiary Schedule, and
    - any Organisational Authorisation Appendix,
    - any Additional Bank Accounts Appendix
  - Planet Terms of Service located here <https://www.weareplanet.com/planet-merchant-services-terms-conditions>, including:
    - the General Terms and Conditions [version 01/2024],
    - the Service Schedules (as applicable, as per paragraph 2 above) (version [01/2024],
    - the Data Protection Addendum [version 01/2024],
    - any Merchant Adherence Addendum,
  - the Onboarding Forms,
  - the Merchant Operating Instructions, and
  - any Direct Debit Instruction.

### (the Agreement)

4. by signing this Agreement, you are accepting the terms of the Agreement.



5. Where required, Merchant appoints and authorizes the following Nominated Personnel to instruct Planet in relation to all selected activities as detailed in any Organisational Authorisation Appendix and referred to in clause 33 of the General Terms and Conditions:

Position	Full Name	Email Address	Telephone Number
Add a row	Add a row	Add a row	Add a row

## Gateway

### 1. Online Gateway

#### 1.1 Fees<sup>1</sup>

##### 1.1.1 Set up Fees (One-off charges)

Fee	Unit Price	Quantity
Gateway Set-up Fee / Online Transactions– Per Location		
Gateway plug-in Fee		
Decision Manager Set-up & Jump Start Workshop		
Fraud management Essential Set-up		
Add a Row	Add here	Add here

##### 1.1.2 Recurring Fees

Fee	Unit Price				
	T1 €1,500m+	T2 €500m- €1500m	T3 €20m- €500m	T4 €5m- €20m	T5 €0m- €5m
Per Transaction Fee / Online Transactions					
Decision Manager Recurring Fee / Online Transactions					
Fraud Management essentials Recurring Fee / Online Transactions					
Decision Manager Monthly Fee					
Alternative Payment Method (APM) Platform Fee – PayPal					
3DS Authorisation Fee					
Gateway Monthly Recurring Fee / Online Transactions					
Managed Risk Services – Performance Monitoring Fraud Analyst Support					
Gateway Transaction Refund / Online Transactions					
Add a row	Add a row				

<sup>1</sup> Include if EUR/GBP/CHF - For Datatrans, EUR/GBP/CHF/USD are available.



## 1.2 Technical Set Up

### 1.2.1 Online Payment Gateway

Online Payment Gateway	Web2Pay	<input type="checkbox"/>	Datatrans	<input type="checkbox"/>	Citcon (Pay By Link)	<input type="checkbox"/>	Cybersource	<input type="checkbox"/>
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## 2 Card Present Gateway

### 2.1 Fees

#### 2.1.1 Set up Fees (One-off charges)

Fee	Unit Price	Quantity
Gateway Set-up Fee / Card Present Transactions – Per Location		
Engineer on Site – Per Day		
Add a row	Add here	Add here

#### 2.1.2 Recurring Fees

Fee	Unit Price
Per Transaction Fee / Card Present Transactions	0.088
Gateway Monthly Recurring Fee / Card Present Transactions	
Add a row	Add here



### 3 Third Party - Acquirer details and configuration

Third party
Add here

### 4 Third Party - Currency Conversion provider details and configuration

Third party
Add a row

### 5 Other:

Click or tap here to enter text.

## Acquiring

### 1. Merchant Requirements and Servicing Arrangements

#### 1.1. Configuration

<b>Acquiring configuration</b> (Tick all required services)	Full Acquiring	<input checked="" type="checkbox"/>	DCC Only Acquiring <sup>2</sup>	<input type="checkbox"/>	Unattended	<input checked="" type="checkbox"/>		
<b>Service configuration</b> (Tick all required services)	Terminal (CP <sup>3</sup> )	<input checked="" type="checkbox"/>	Manual Key Entry (CNP <sup>4</sup> )	<input checked="" type="checkbox"/>	E-Comm / Pay By Link	<input type="checkbox"/>	Pre Auth	<input type="checkbox"/>
<b>Cards/Digital Wallets/APMs Merchant would like to accept</b>	Mastercard (incl. Maestro)	<input checked="" type="checkbox"/>	Visa	<input checked="" type="checkbox"/>	UnionPay	<input type="checkbox"/>	Amex	<input type="checkbox"/>
	Diners (incl. Discover)	<input type="checkbox"/>	JCB	<input type="checkbox"/>	Alipay+	<input type="checkbox"/>	WeChat Pay	<input type="checkbox"/>
	Vipps	<input type="checkbox"/>	Swish	<input type="checkbox"/>	Mobile Pay	<input type="checkbox"/>		<input type="checkbox"/>

#### 1.2. Settlement Days: T+2

#### 1.3. Settlement Type: Net Settlement

<sup>2</sup> Tick this box if the Merchant wants to acquire only Visa/MC DCC transactions with Planet. DCC is only available for Visa/VPay and Mastercard/Maestro.

<sup>3</sup> CP designates Card Present Transaction

<sup>4</sup> CNP designates Card Not Present Transaction

## 2. Fees

### 2.1. Card & APM Acquiring Service Fees

Planet shall charge the Merchant the Fees<sup>5</sup> listed in the table below. Interchange Fees and Scheme Fees are listed in Exhibit 1.

Scheme	Channel <sup>6</sup>	Pricing Type <sup>7</sup>	Region <sup>8</sup>	Planet Fees	
				Ad Valorem (%)	Per Click
Visa	Terminal/CP	Interchange++	Domestic	Debit: 1.2 Credit: As Debit	Debit: Credit: As Debit
			EEA	Debit: 1.2 Credit: As Debit	Debit: Credit: As Debit
			International	Debit: 1.2 Credit: As Debit	Debit: Credit: As Debit
Mastercard	Terminal/CP	Interchange++	Domestic	Debit: 1.2 Credit: As Debit	Debit: Credit: As Debit
			EEA	Debit: 1.2 Credit: As Debit	Debit: Credit: As Debit
			International	Debit: 1.2 Credit: As Debit	Debit: Credit: As Debit
Visa	E-Comm/CNP	Interchange++	Domestic	Debit: Credit: As Debit	Debit: Credit: As Debit
			EEA	Debit: Credit: As Debit	Debit: Credit: As Debit
			International	Debit: Credit: As Debit	Debit: Credit: As Debit
Mastercard	E-Comm/CNP	Interchange++	Domestic	Debit: Credit: As Debit	Debit: Credit: As Debit
			EEA	Debit: Credit: As Debit	Debit: Credit: As Debit
			International	Debit: Credit: As Debit	Debit: Credit: As Debit
UnionPay	Terminal/CP	Blended	All		
UnionPay	E-Comm/CNP	Blended	All		
Diners/Discover	Terminal/CP	Interchange++	All		
Diners/Discover	E-Comm/CNP	Interchange++	All		
JCB	Terminal/CP	Interchange++	All		
JCB	E-Comm/CNP	Interchange++	All		
Alipay+	Terminal/CP	Blended	All		
Alipay+ <sup>9</sup>	E-Comm/CNP	Blended	All		
Gcash	E-Comm/CNP	Blended	All		
WeChat Pay	Terminal/CP	Blended	All		
WeChat Pay	E-Comm/CNP	Blended	All		
Amex (Processing)	All	Blended	All		

<sup>5</sup> Include EUR/GBP/CHF as relevant.

<sup>6</sup> If the merchant completes an Order Form requiring Terminal/Equipment and E-Commerce services, each of these Acquiring Services will be managed under a separate Planet Merchant ID (MID) and will have its own invoices, settlements, and statements.

<sup>7</sup> Under Interchange++ pricing, Planet charges the Merchant a fee equal to Interchange Fees + Scheme Fees + Planet Fee. Under Blended pricing, Planet charges the Merchant a Fee equal to Planet Fee.

<sup>8</sup> Domestic denotes Cards issued in Merchant's country. EEA denotes Cards issued outside the Merchant's country but within the European Economic Area. International denotes other Cards.

<sup>9</sup> excluding Gcash and Kakaopay wallets



## 2.2. Other Acquiring Services fees

Refund Fee (per Transaction)	0.088	Chargeback Fee (per Chargeback)	20
PCI DSS Monthly Fee (per MID) <sup>10</sup>	5	Other Acquiring Monthly Fee <sup>8 &amp; 11</sup>	
3DS Fee (per 3DS authentication)			
Add a row	Add a row	Add a row	Add a row

## 3. Other

Please enter any other relevant comment: [Click or tap here to enter text.](#)

## Exhibit 1: Summary of Interchange & Scheme Fees

### Interchange Fees

Interchange Fees are set by the Schemes. They are subject to change by the Schemes and passed on to the Merchant by Planet.

Details of the Visa Interchange Fees can be found at the following link: <https://www.visa.co.uk/about-visa/visa-in-europe/fees-and-interchange.html>

Detail of the Mastercard Interchange Fees can be found at the following link: <https://www.mastercard.co.uk/en-gb/about-mastercard/what-we-do/interchange/european-interchange-rates.html>

In the European Economic Area (EEA), interchange fees are currently capped by the EU commission for consumer cards according to the following table:

#### EEA Consumer Cards Interchange Fees Table

**Valid for a merchant located in the EEA and a card issued within the EEA<sup>12</sup>**

Note: for the % rate applied a minimum fee of 1 cent will always apply

Card Categories	PC	%
Consumer Credit	0.00	0.300%
Consumer Debit	0.00	0.200%
Consumer Prepaid	0.00	0.200%

### Scheme Fees

Scheme Fees are charged by the Schemes. They are subject to change by the Schemes and passed on to the Merchant by Planet.

Planet Scheme Fees can be downloaded from the following Web site:

<http://planetmerchantservices.com/schemefees>

Username: planetmerchantservices

Password: Planet12345

<sup>10</sup> Insert date to start invoicing setup and/or monthly fees (MM/YYYY): [Click or tap to enter a date.](#)  
Insert start date for terminal rental, if different: (MM/YYYY): [Click or tap to enter a date.](#)

<sup>11</sup> The total fee for all other Acquiring Services billed on a monthly basis.

<sup>12</sup> Except for JCB issued cards. JCB are in the process of updating their pricing to comply with the EU directive.






1. By signing this Order Form, you are accepting the terms of the Agreement.

**Signed for and on behalf of Planet Payment  
Group Holdings Limited**

DocuSigned by:

  
8C5292247E5F409...

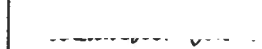
Name: Aleksander Leicht

Title: SVP Partnership Enablement

Date: 07-05-2024

**Signed for and on behalf of Planet Merchant  
Services SAS**

DocuSigned by:

  
8C5292247E5F409...

Name: Aleksander Leicht


Title: SVP Partnership Enablement

Date: 07-05-2024

Do you agree to sign the contract? **Yes**

**Signed for and on behalf of Merchant**

DocuSigned by:

  
CAEF6A12B1E840E...

Name: Jaroslav Koválik

Title: CEO

Date: 09-05-2024



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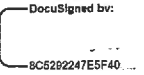
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Aleksander Leicht  
aleksander.leicht@weareplanet.com  
SVP Partnership Enablement  
Security Level: Email, Account Authentication (None)

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Signature Adoption: Pre-selected Style  
Using IP Address: 2.139.164.216

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Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
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Notary Events	Signature	Timestamp
Envelope Summary Events	Status	Timestamps
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Certified Delivered	Security Checked	7/5/2024   15:57
Signing Complete	Security Checked	7/5/2024   15:58
Completed	Security Checked	9/5/2024   09:48
Payment Events	Status	Timestamps
Electronic Record and Signature Disclosure		

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### **Consequences of changing your mind**

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

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You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: [ailish.obrien@planetpayment.com](mailto:ailish.obrien@planetpayment.com)

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To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at [ailish.obrien@planetpayment.com](mailto:ailish.obrien@planetpayment.com) and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

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